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| Specific Requirement | Defect | Effect | Severity |
| 4.1.35 | “Appropriate validation on size and type of password…” | Unclear. No telling of the validation for the new password. If the same as old password, there’s no existing rule that precludes that. | Major |
| 4.1.35 | “Appropriate validation on size and type of password…” | This is untestable code. Could lead to further problems. | Major |
| 4.1.35 | My Account – rest password. | Unclear. Does this imply there is a My Account and then a Rest Password bit? We noted that earlier, too. | Major |
| 4.1.35 | Gap between 4.1.35 and 3.2. | Does not look professional. Should not be problematic. | Minor |
| 4.1.35 | “appropriate message” | This is untestable code. Could lead to further problems. | Minor |
| 4.1.35 | “appropriate validation” | This is untestable code. Could lead to further problems. | Minor |
| 3.2.1 | Numbering is incorrect. 4.1.35 to 3.2. | Does not look professional. Should not be problematic. | Minor |
| 3.2.1 | 24/7 for the whole year. | Not feasible. Validation needed; checks and balances needed. What does available mean in this context? It’s a universal convention but we want details. | Major |
| 3.2.1 | “Shall not crash.” | This should be a separate point | Minor |
| 3.2.1 | “Shall not crash. “ | This is untestable code. Could lead to further problems. | Minor |
| 3.2.1 | 24\*7 should be 24/7. | Does not look professional. Should not be problematic. | Minor |
| 3.2.2 | “The system should prevent unregistered users or registered and not logged in users from accessing restricted parts of the site.” | Needs rewritten. Grammar is problematic. Sentence structure is difficult. | Major |
| 3.2.2 | Lack of referencing. | For ease, refer back to the restricted sections. | Minor |
| 3.2.2 | “The system should prevent unregistered users or registered and not logged in users from accessing restricted parts of the site.” | More security needed; this seems scant—does security not pervade more parts of the site? | Critical |
| 3.2.2 | Whenever system is referred to at start, the jargon is in italics. Here, it isn’t. But is that correct? We need to consult a style guide. |  |  |
| 3.2.3 | “most common mobile devices” | Untestable | Major |
| 3.2.3 | “on desktop” | Too broad, ambiguous and untestable. | Major |
| 3.2.3 | Selection of browsers | Browsers are too specific; should be all Chrome and IE. | Major |
| 3.2.3 | … . should be colon. | Does not look professional. Should not be problematic. | Minor |
| 3.2.3 | IE 1 is too old. | Too expensive to target for. | Major |
| 3.2.3 | Browsers are in bold. | Does not look professional. Should not be problematic. | Minor |
| 3.2.3 | Version for Chrome. V for Firefox. Disparity. | Does not look professional. Should not be problematic. | Minor |
| 3.2.3 | 7 inch Amazon Fire? | Strangely specific. Same for the rest. | Major |
| 3.2.3 | Despite listing Apple devices, Safari is not mentioned on the target browsers. | Safari is the primary browser for Apple products. It’s contradictory that it should work on Apple devices but not Satari. | Critical |
| 3.2.4 | “easy to use”; “fast transactions” | Ambiguous and untestable. | Major |
| 3.2.4 | No space between the 3.2.4 etc. | Does not look professional. Should not be problematic. | Minor |
| 3.2.4 | 3.2.4 comes up twice. | Does not look professional. May cause confusion. | Minor |
| 3.2.5 | “without notable transaction delay” | Untestable. | Major |
| 3.2.5 | No full stop. | Does not look professional. Should not be problematic. | Minor |